## **Other Services**



The Health Center services are handicapped accessible.



The Health Center provides a telephone based interpretation service for non-English speaking patients.

## **After Hours Medical Emergencies**

If you have a medical emergency during the Center's non-business hours, please call 911. If you have a non-emergency medical problem and need to speak with a provider, please call our answering service at 412-321-4001 and the provider on-call will be paged.

## **North Side Christian Health Center**

#### Mission

Motivated to live our Christian principles, the mission of the North Side Christian Health Center is to provide whole-person primary health care to underserved persons on the Northside and surrounding neighborhoods.

#### Vision

We envision a community where people are actively engaged in maintaining healthy lifestyles and preventing chronic disease, and where people take specific steps on their own behalf to ensure good health and a long life.

The Health Center serves all patients without regard for their ability to pay.

## **Stay Connected!**



**North Side Christian Center** 



@NSCHC 816

Visit our website at: www.nschc.org

## **Directions to NSCHC Main Clinic**

## **Public Transportation**

Please call Port Authority of Allegheny County at **412-442-2000** or visit their website at: www.portauthority.org for appropriate bus and schedule.

## Driving From 376W (formally 279S):

- •Take PA-28 N via EXIT 1D toward Chestnut Street/East Ohio Street/Etna.
- •Take the East Ohio Street exit on the left toward I -279 N.
- •Turn left onto East Ohio Street
- •Turn right onto Middle Street
- North Side Christian Health Center is on the right.

### **Driving from 376E**

- •Take exit 70C to merge onto I-279 N/Fort Duquesne Bridge toward North Shore
- •Take exit 1D for Fast Ohio Street toward Ftna N.
- •Follow signs for I-279 N/East Ohio Street
- •Turn left onto East Ohio Street
- •Turn right onto Middle Street
- •North Side Christian Health Center is on the right.

#### **Driving From 279N**

- •Take the East Street exit, EXIT 2B, toward PA-28N.
- •Stay straight to go onto East Street.
- •Turn right onto Suismon Street.
- •Take the 1st left onto Middle Street.



There is a handicapped accessible paved lot for patient parking; look for signs.

Parking is also available in the Pittsburgh Parking Authority metered lot on the corner of Middle Street and Foreland Street.

## **Directions to**

## **NSCHC Northview Heights Clinic**

## **Public Transportation**

Email us at: nschc@nschc.org

Please call Port Authority of Allegheny County at **412-442-2000** or visit their website at: www.portauthority.org for appropriate bus and schedule.

## **Driving From 376W (formally 279S):**

- •Take the ramp onto I-376 E
- •Continue onto I-279 N
- •Take exit 3 for Hazlett Street
- •Turn left onto East Street
- •Turn right onto Mt Pleasant Road
- •Northview Heights Health Center will be on the right.

## **Driving from 376E**

- •Take I-376 W/U.S. 30 W
- •Take exit 70C to merge onto I-279 N/Fort **Duquesne Bridge** toward **North Shore**
- •Take exit 3 for Hazlett Street
- •Turn left onto East Street
- •Turn right onto Mt. Pleasant Road
- •Northview Heights Health Center will be on the right.

#### **Driving From 279N**

- •Take I-279 S (signs for Pittsburgh)
- •Take exit 4 for Venture Street
- •Turn left onto East Street
- •Turn left onto Mt. Pleasant Road



There is a handicapped accessible parking lot available next to the Health Center entrance.

# North Side Christian Health Center

## **Your Medical Home**

Serving Northside and surrounding neighborhoods



## **Providing Care with Prayer**







## **Main Clinic:**

816 Middle Street
Pittsburgh, PA 15212
Phone: 412-321-4001 / Fax: 412-321-4063

## **HOURS**

#### Medical

Monday, Wednesday and Friday

8:30 am-5:00 pm

Tuesday and Thursday

8:30 am—7:00 pm

Saturday

8:30 am-12:00 pm

Dental

Monday—Friday

8:30 am—5:00 pm

## **Northview Heights Clinic**

525 Mt. Pleasant Road Pittsburgh, PA 15214 Phone: 412-322-7500

#### HOURS

#### Medical

Monday - Friday

8:30 am—5:00 pm

Email: nschc@nschc.org

Website: www.nsch.org

Visit our website at: www.nschc.org

## **Provider Specialties**

The North Side Christian Health Center has experienced providers with an array of specialties to serve our patients. Our provider specialties include:

- Pediatric Medicine
- Family Medicine
- Internal Medicine
- General Dentistry

## **Appointments**

To schedule an appointment to be seen by a medical or dental provider at the main clinic please call 412-321-4001. To schedule an appointment at the Northview Heights Clinic please call 412-322-7500.

All patients should arrive 30 minutes before their scheduled appointments to allow time for checkin and registration. Bring your insurance card (or proof of income), ID, co-pay, and list of medications to your appointment. If you are late for your appointment, you may be asked to reschedule.

#### **Fees**

- All health insurances are accepted.
- Discounts for many services are offered depending upon family size and income. You may apply for a discount at the Front Desk.
- Payment is expected at the time of service.
   You may pay by cash, check, or credit/debit card (MasterCard or Visa).

Email us at: nschc@nschc.org

## **Services**

## **Primary Care**

*Includes:* Physical exams, immunizations, cancer screenings, disease management, small in-house procedures, gynecological exams, Healthy Women Program, Hepatitis C clinic, counseling, and sick visits.

#### **Pediatrics**

*Includes:* Well child visits, immunizations, vision, hearing and lead screenings.

## Dental

*Includes:* dental exams, emergency care, x-rays, cleanings, fluoride treatments, restoration (fillings), extractions, prosthetics (dentures/partials), endodontic (root canals), and repairs.

## Laboratory

*Includes:* Urine dips, pregnancy tests, infectious disease screenings, and other routine labs.

## **Mental Health Counseling**

Includes: Individual, group, and family counseling and treatment for mental health and addiction disorders. (Provided through our partnership with a mental health agency)

#### Pharmacy

Includes: Home delivery, medication reconciliation, and patient assistance program (for patients without prescription insurance). (Provided through our partnership with The Medicine Shoppe and The University of Pittsburgh School of Pharmacy)

## **Health Education**

*Includes:* Diabetes, Smoking Cessation, and Nutrition

## **Telephone Messages**

For non-emergency care, please follow the menu prompts and leave a message in the appropriate box. Please leave your name, your telephone number and a brief description explaining your needs. Your phone call will be returned at our earliest opportunity.

## **Medical Records**

## Transfers to NSCHC

If you received medical treatment at another facility and would like your medical records transferred to NSCHC, you <u>must</u> complete a "<u>Release of Information Form</u>" in order for the North Side Christian Health Center to obtain your medical records from that facility. You will need to include the complete name, address, phone and fax number of the other facility, as well as the dates you were seen.

## <u>Transfers from NSCHC to Another Practice</u>

If you request that your medical records be sent from the North Side Christian Health Center to another physician or practice, you <u>must</u> sign a "<u>Release of Information Form</u>" instructing the Center what Information your requesting and where it should be sent.

## <u>Transfers from NSCHC to Non-Medical Facility</u>

If you want copies of your records, you <u>must</u> sign a "<u>Release of Information Form</u>" for yourself or for a non-medical facility, there is a **\$30 fee** for this service. Release of Information Forms can be downloaded from our website at <u>www.nschc.org</u> under the Patients & Visitors tab.